

**Grievance Redressal Forum**  
**TPWODL, BARGARH**  
 First Floor, Raymond Building, Bandutikra Chowk,  
 Bargarh, Pin- 768028  
 Email: grf.bargarh@tpwesternodisha.com, Ph No.06646-230135  
**Bench: Sri B.K Singh (President) and Sri S. Tripathy, Member (Finance)**



Ref: GRF/Bargarh/Div/BED/ (Final Order)/

106<sup>(4)</sup>

Date: 02.08.2024

**Present:** Sri B. K Singh (President),  
 Sri S. Tripathy, Member (Finance).

1	Case No.	BGH/85/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Manjulata Bhoi At-Kharmunda, Via-Bardol, Dist-Bargarh		5120-0111-1945	8908503178
3	Respondent/s	EE(Elect), BED, Bargarh, TPWODL		Division B.E.D, TPWODL, Bargarh	
4	Date of Application	24.06.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004			
		3. OERC Conduct of Business) Regulations, 2004			
		4. Odisha Grid Code (OGC) Regulation, 2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004			
		6. Others			
8	Date(s) of Hearing	16.07.2024			
9	Date of Order	02.08.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

**Place of Hearing:** Office of The President, GRF, Bargarh, TPWODL.

**Appeared**

**For the Complainant-** Manjulata Bhoi  
Represented by Sri Pradeep Kumar Bhoi

**For the Respondent -** EE(Elect), BED, Bargarh.  
Represented by Sri Priyabrata joshi, Jr. Manager, (F&C), BED,  
Bargarh,TPWODL

**GRF Case No- BGH/85/2024**

(1) Manjulata Bhoi  
At-Kharmunda, Via-Bardol  
Dist- Bargarh,  
Consumer No.- 5120-0111-1945

**COMPLAINANT**

**VRS**

(1) EE (Elect), BED, Bargarh, TPWODL

**OPPOSITE PARTY**

**GIST OF THE CASE**

The Complaint petition filed in the name of Manjulata Bhoi, Kharmunda, Bargarh, represented by Sri Pradeep Kumar Bhoi, objected about reclassification of category of her Poultry Farm from Allied Agro Industrial Activities category to Irrigation Pumping & Agricultural Activities category .The complainant prayed before the Forum to direct the Opposite Party to resolve the billing dispute accordingly.

The case being admitted, notice was issued to both the parties to appear before the Forum on 16.07.2024, wherein the complainant and the Opposite Party namely Sri Priyabrata Joshi, Jr. Manager(F&C) appeared before the Forum for hearing to the case.

**SUBMISSION OF OPPOSITE PARTY**

The Opposite Party submitted the Application submitted by the complainant for power supply, the NOC from Sarpanch, Kharmunda Gram Panchayat for establishment of poultry farm, GO-AHEAD letter from the Chief District Veterinary Officer, Bargarh in favour of the complainant, the certificate from Block Veterinary Officer, Attabira and the written submission to this case. In reply to the case, the Opposite Party submitted that, the complainant had initially applied for power supply in Allied Agro Industrial Activities Category. After due observation of all official formalities viz. Permission, Agreement executed duly signed by both the parties, inspection etc, the power supply was released and the energy bill was raised with applicable tariff of Allied Agro Industrial Activities Category since the date of supply i.e 06.03.2024. The Opposite Party mentioned that, in the Application Form, the category has been mentioned as Allied Agro Industrial Activities Category by the complainant and it was duly signed by the complainant. Further, in the certificate issued by the Block Veterinary Officer Attabira, the applicable tariff is mentioned as Agro Industrial Activities . Hence the Opposite party urged before the Forum to issue order as deemed fit.

**OBSERVATION**

The case is perused with all documents available in record and merit of the case. The complainant is an existing consumer of electricity under the operational area of TPWODL bearing Consumer No-5120-0111-1945, having CD-45 KW, under LT-Allied Agro Industrial Activities category,

  
**PRESIDENT**

**Grievance Redressal Forum  
TPWODL, Bargarh-768028**

under ESO Barhagoda. On examining the case in detail, the Forum observed that, the complainant had applied for power supply in Allied Agro Industrial Activities category and as per the application, power supply for 45 KW Load under Allied Agro Industrial Activities category was extended to the complainant's premises with initial date of power supply effected on 06.03.2024.


The complainant has filed the grievance petition before the Forum for reclassification of the category from Allied Agro Industrial Activities category to Irrigation Pumping & Agricultural Activities category. Earlier the complainant has filed petition for reclassification of its category on dt. 31.05.2024 before the EE, BED, Bargarh. But no action has been taken by the Opposite Party in this case.

In support of the grievances raised, the complainant submitted a approved letter of Directorate of APICOL, Govt of Odisha dt. 16.02.2023 in the name of the complainant for establishment of the commercial Broiler Farming Project, a copy of certificate issued by Office of the Block Veterinary Officer, Attabira vide letter No. 77, dt. 21.02.2023 mentioning the purpose of supply as Allied Agricultural Activity. Further, the complainant also submitted an application addressed to the E.E(Elect), BED, Bargarh dully received by the Opposite Party on 07.06.2024 for reclassification of tariff category from Allied Agro Industrial tariff to Allied Agricultural activities, as the same power supply is being utilized solely for Poultry Farm purpose under the Mukhya Mantri Krushi Udyog Yojana. Since no action was taken by the Opposite Party in this case, hence the Opposite Party is required to redress the grievances of the consumer as per the Complaint Handling Procedure (CHP) framed by the Hon'ble OERC and with due observation of rules, regulations in force.

The instant case is hereby dropped.

The complainant is at liberty to approach the Forum afresh with necessary documents, if he/she is not satisfied with the action/inaction of the Opposite Party in this regard.

  
(S. Tripathy)  
MEMBER (Finance)  
Grievance Redressal Forum  
TPWODL, Bargarh-768028

  
(B.K. Singh)  
PRESIDENT  
Grievance Redressal Forum  
TPWODL, Bargarh-768028

Copy to: -

1. Manjulata Bhoi , At-Kharmunda, Bargarh, Mob-8908503178.
2. Sub-Divisional Officer (Elect.), Bargarh-II, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), BED, TPWODL, Bargarh.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".